

### Owner's Manual and Warranty Information



IMPORTANT! YOU MUST READ AND UNDERSTAND THIS ENTIRE MANUAL BE READ AND UNDERSTOOD BEFORE ATTEMPTING TO OPERATE THIS LIFT. IF THERE IS ANYTHING IN THIS MANUAL YOU DO NOT CLEARLY UNDERSTAND, CONTACT YOUR DEALER FOR CLARIFICATION.

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Mobile Ramps and Lifts is proud to extend our world-class line of stair lifts with the Apex series. Engineered for ease of use and years of trouble-free operation, Apex is built-in the USA and supported by a staff with extensive industry experience in accessibility equipment.

This Owner's Manual should be read and understood in its entirety prior to attempting to operate the equipment. All operating procedures must be followed in order to avoid possible injury and/or property damage.

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### **GENERAL SPECIFICATIONS**

**Application:** Indoor, straight run stairways

**Track Length:** 32 feet (max)

**Rated Load:** Seat: 350 lbs (135 kg) **Rated Speed:** 19 ft. per minute

**Power Supply:** 115 VAC, 60 Hz, 3-Wire Grounded Outlet

Motor: 24 VDC

**Drive System:** Rack and pinion **Track:** Extruded aluminum

**Angle of Incline:** 25° to 50°

#### **IMPORTANT**

SERIAL NUMBER of your stair lift is:

This serial number contains important information about your lift and may be needed if the lift requires replacement parts. Please keep it accessible.

# Introduction and Dealer Information

### **INTRODUCTION**

Your new Apex Stair Lift will help you enjoy independent living by adding safety, peace of mind and convenience to your home.

In order to achieve the maximum functionality your lift offers, it is essential that you read this Owner's Manual carefully and understand its contents prior to using your lift. This Owner's Manual has been prepared to provide clear, concise operating and maintenance instructions.

Mobile Ramps and Lifts uses special precision and care to engineer and manufacture easy, trouble-free equipment that operate dependability to years. However, as with all electrical and mechanical equipment, proper operation and periodic maintains is required.

Please not that only authorized Mobile Ramps and Lifts dealers, who are committed to providing quality service, have technicians who have been trained to install, maintain and repair Mobile Ramps and Lifts' lifts. Damages caused by non-Mobile Ramps and Lifts authorized technicians or non-genuine replacement parts will not be covered under your Limited Warranty.

### **DEALER INFORMATION**

Name:		
Address:		
Telephone Number:		
Email:		

If you have questions concerning the operation or maintenance of your stair lift, please contact your dealer.

### Operation and Description of Features

#### **OPERATION AND DESCRIPTION OF FEATURES**

To avoid causing damage to your stair lift or other property, and to avoid personal injury, you should become familiar with the location and function of the features included on your lift before using it. It is particularly important that you familiarize yourself with the safety devices described below.

**OPERATING CONTROL:** A constant pressure rocker switch is located on the arm rest. The rocker switch must be toggled to move the lift. The lift stops any time the rocker switch is released. The lift automatically stops at the ends of the track. During normal operation, press and hold the rocker switch in the proper direction until the stair lift stops itself.

**WIRELESS REMOTE CONTROLS:** There are two wireless remote controls included with your lift, one for the top of the stairway and one for the bottom. To operate the wireless remote controls, press and hold one of the buttons (one button is up and one is down). When a button is pressed, the lift will begin to move after a half-second delay.



## Operation and Description of Features

FOLDING SEAT AND ARMREST (included as an option on some models): Seat and armrest folds up to provide more stairway room when the lift is not in use.

**FOLDING FOOTREST:** The footrest can be folded up and out of the way when the lift is not in use. The footrest must be in the down position when riding the lift. Sensors are provided in the footrest to detect obstructions. When an obstruction is encountered, the lift will stop. The obstruction must be removed in order for the lift to operate.

**SWIVEL SEAT:** The swivel seat lever is provided on both sides of the seat, allowing the seat to be swiveled 70° and 90° at both the upper and lower landings. To operate the swivel, raise the lever. Ensure that the swivel seat locks into position before sitting down or getting off. A safety sensor on the swivel seat prohibits the lift from being used when the seat is not locked in the riding position.

**SAFETY BELT:** The safety belt must be securely fastened around waist or chest before operating the lift.

FINAL LIMIT SWITCH: In the unlikely event that the lift would over-travel its normal stopping limit at the top end of the track, the final limit will stop the lift and render all controls inoperable. A service technician must check the lift to put it back into service.

# **Important Operating Notes**

**IMPORTANT OPERATING NOTES** 

The following guidelines must be observed at all times to prevent possible personal injury or damage to your stair lift of other property. Mobile Ramps and Lifts hereby disclaims all liability (whether arising in contract, tort, (including negligence or strict liability) or otherwise) for personal injury or property damage arising from user's failure to observe the following guidelines.

- Do not exceed capacity of 350 pounds
- The lift is designed for indoor use only, do not operate lift outdoors.
- Do not operate the lift with a child or pet in your lap. The lift is designed for one person only.
- Do not use an extension cord to supply power to your lift. The lift's power cord should be directly connected to the power source.
- Center your weight on the seat.
- Do not allow children to play on the lift.
- Do not stand up on the lift while operating.
- Always use the seat belt.
- Do not operate the lift if it has been damaged in any way.
- Do not attempt to service the lift yourself. Contact your local authorized AmeriGlide dealer for all service.
- Complete and mail in your warranty card or register your lift online at www.AmeriGlide.com.
- Show a family member and/or neighbor how to operate the lift in the event you require assistance.
- Keep your lift and track clean and free of dirt.
- Have your dealer perform general maintenance and lubrication on your lift every six (6) months to keep it looking and operating like new.
- Ensure your dealer explains proper lift operation and maintenance procedures; ask questions
  if necessary.
- Keep the lift connected to AC power at all times.

### Maintenance and Troubleshooting

### **MAINTENANCE**

Regular maintenance is essential to keeping your stair lift in proper operating condition. As the owner of the equipment it is important to schedule maintenance on a regular basis. To give your equipment the highest level of care, we recommend using only authorized Mobile Ramps and Lifts dealers and technicians to perform all required maintenance, service and repair work.

To assure proper operating condition of your stair lift, the following checks and/or services should be performed every six (6) months:

☐ Tighten all fastening anchors
☐ Verify proper operation of the footrest obstruction sensor
☐ Lightly oil swivel seat mechanism with an all-purpose household oil
$\hfill\Box$ Lubricate the gear rack on the track with the lubricant provided with the lift
☐ Clean any dirt build up on track where the wheels roll

#### **TROUBLESHOOTING**

Before calling for service, take time to check this Owner's Manual for information that will help you avoid unnecessary service calls. As well, before calling your authorized Mobile Ramps and Lifts dealer, go through the following three-point check. If your lift will not operate.

- 1. Check for obstructions in the path of the lift.
- 2. Ensure that the swivel seat is in the locked, riding position.
- 3. Ensure that the lift's power cord is plugged into the 115 VAC outlet, or check for a blown fuse or tripped circuit breaker at the main circuit box.

If your lift will still not operate, contact your local authorized Mobile Ramps and Lifts dealer for service. If your lift needs servicing, use only original replacement parts and hardware to maintain quality and performance.