

Warranty

The Company warrants to the original purchaser (non transferable) of a stair lift or vertical lift manufactured by the Company to be free from defects in material or workmanship during the Warranty Period defined as follows:

- 1 Year for batteries
- 5 Years for component parts including the circuit boards
- 10 years for the drive train (motor and gear box), gear rack, pinion gear

The company shall repair/replace defective parts with new or reconditioned parts; or replace with an entirely new Product at the Company's option, without charge to the original purchaser. Shipping costs to and from the Company for returns pursuant to this Limited Warranty shall be paid by the purchaser.

Original parts replaced by the Company or an authorized dealer, become the property of the Company. Any after-market additions or modifications will not be warranted. The purchaser is responsible for the payment, at current rates, for any service or repair outside the scope of this Limited Warranty.

The Company makes no other warranty, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or conformity to any representation or description, with respect to this Product other than as set forth herein.

The Company makes no warranty or representation, either express or implied, with respect to other manufacturer's product or documentation, quality, performance, merchantability, fitness for a particular purpose, or conformity to any representation or description.

Except as provided below, the Company is not liable for any loss, cost, expense, inconvenience or damage that may result from use or inability to use the Product. Under no circumstances shall the Company be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the product.

This Limited Warranty and remedies set forth herein are exclusive and in lieu of all others, oral or written, expressed or implied. No reseller, agent or employee is authorized to make any modification, extension or addition to this Limited Warranty.

Labor costs are not covered by this Limited Warranty.

Limited Warranty Conditions

The above Limited Warranty is further subject to the following conditions: This Limited Warranty extends only to Products distributed and/or sold by the Company. It is effective only if

the Products are purchased and operated in the USA. **(Within the USA including US 48 States, Alaska and Hawaii.)**

This Limited Warranty covers only "normal use" of the Product ("Normal Use" as used herein, is defined as "the use by a single individual who meets the maximum capacity designated by the unit data tag and operates the unit as defined by the guidelines and instructions presented in this document"). The Company shall not be liable under this Limited Warranty for any damage or defect resulting from (i) misuse, abuse, neglect, improper shipping, storage, or operation; (ii) service or alteration by anyone other than the company; or (iii) damages incurred through irresponsible, non-intended, or any other use other than Normal Use.

You must retain your bill of sale or other proof of purchase to receive Limited Warranty service. No Limited Warranty extension nor extension of the Warranty Period will be granted for any replacement part(s) nor any new Product furnished to the purchaser in fulfillment of this Limited Warranty.

Please note, any warranty services or questions must be accompanied by the serial number, located on the chassis of the lift. This number serves as your warranty number and must be retained. The Company will offer no warranty service without this number.

All warranty claims must be reported to the dealer from whom the lift was purchased as they have responsibility for handling your warranty claim. The dealer is to contact the Service Department of the Company and provide the serial number of the lift along with a description of the events leading to the warranty claim. Dealers may charge for labor, service, travel, or other associated costs to make repairs, and such charges are not covered by this Limited Warranty. All parts used to replace defective materials must be genuine Mobile Ramps and Lifts, Inc. parts to be covered by this Limited Warranty. This Limited Warranty gives you specific legal rights, and you may have other rights which may vary from state to state.