

Warranty

Mobile Ramps and Lifts Exclusive Outdoor Stair Lifts: Mobile Ramps and Lifts warrants their stairway lifts to be free from defects in material and workmanship for a 5-year period on all component parts of the lift, and a 10-year period on the motor and gear.

Exceptions to this Limited Warranty are:

- Damage resulting from improper installation or operation.
- Negligence, alterations, abuse or misuse of the equipment.
- Fire, flood, acts of God.
- Torn or dirty upholstery.
- Shipping damage
- Parts used that are not supplied by Mobile Ramps and Lifts
- Batteries are warranted for a 1-year period
- Labor fees for installation work or service calls

No warranty is extended, express or implied, whether of merchantability or fitness for a particular purpose, after expiration of 10 years from the date of original purchase of the unit. Mobile Ramps and Lifts and its dealers shall not be liable for any consequential, special or incidental damages arising out of the purchase or use of the unit or resulting from the breach of this Limited Warranty, or any implied warranty. The limit of liability of Mobile Ramps and Lifts and its dealer hereunder shall be the unit's purchase price.

All warranty claims must be reported to the dealer from whom the lift was purchased as they have responsibility for handling your warranty claim. The dealer is to contact the Service Department of Mobile Ramps and Lifts and provide the serial number of the lift along with a description of the events leading to the warranty claim. Dealers may charge for labor, service, travel, or other associated costs to make repairs, and such charges are not covered by this Limited Warranty. It is permissible to have any repairs or replacement work done as a result of any defects in material and workmanship by someone other than the Dealer under this Limited Warranty. However, the Limited Warranty does not cover any charges or expenses assessed by any such other person or company performing such repairs or replacement work. All parts used to replace defective materials must be genuine Mobile Ramps and Lifts parts to be covered by this Limited Warranty.